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10/796,865	03/09/2004	Arnold Monitzer	2004P01832 US01	2680
75760 0401/2009 Alexander J. Burles 5th Floor Intellectual Property Department 170 Wood Avenue South			EXAMINER	
			WOODS, TERESA S	
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Application No. Applicant(s) 10/796,865 MONITZER ET AL.

0661 4-41 0	1						
Office Action Summary	Examiner	Art Unit					
	TERESA WOODS	4114					
The MAILING DATE of this communication app	pears on the cover sheet with the c	correspondence a	ddress				
Period for Reply A SHORTENED STATUTORY PERIOD FOR REPL' WHICHEVER IS LONGER, FROM THE MAILING D. Extensions of time may be azvallable under the provisions of 37 CFR 1.1 after SSI (6) MONTH'S from the mailing date of the communication. If INO period for reply is specified above, the maximum statutory period. Failure to reply within the sot or extended period for reply will. by statute Any reply received by the Office later than three months after the maining earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be tin will apply and will expire SIX (6) MONTHS from , cause the application to become ABANDONE	N. nely filed the mailing date of this of D (35 U.S.C. § 133).	,				
Status							
Responsive to communication(s) filed on							
2a) This action is FINAL. 2b) ☐ This	action is non-final.						
3) Since this application is in condition for allowar	nce except for formal matters, pro	secution as to th	e merits is				
closed in accordance with the practice under E	Ex parte Quayle, 1935 C.D. 11, 45	53 O.G. 213.					
Disposition of Claims							
4) Claim(s) 1-24 is/are pending in the application							
4a) Of the above claim(s) <u>none</u> is/are withdrawn from consideration.							
5) Claim(s) is/are allowed.							
6)⊠ Claim(s) <u>1-24</u> is/are rejected.							
7) Claim(s) is/are objected to.							
8) Claim(s) are subject to restriction and/o	r election requirement.						
Application Papers							
9)☐ The specification is objected to by the Examine	er.						
10)⊠ The drawing(s) filed on <u>08/04/04</u> is/are: a)⊠ a		e Examiner.					
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).							
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).							
11)☐ The oath or declaration is objected to by the Ex	aminer. Note the attached Office	Action or form P	TO-152.				
Priority under 35 U.S.C. § 119							
12) Acknowledgment is made of a claim for foreign	priority under 35 U.S.C. § 119(a))-(d) or (f).					
a) ☐ All b) ☐ Some * c) ☐ None of:							
 Certified copies of the priority document 	s have been received.						
Certified copies of the priority document							
Copies of the certified copies of the prior	•	ed in this Nationa	Stage				
application from the International Bureau							
* See the attached detailed Office action for a list	of the certified copies not receive	ed.					
Attachment(s)							
1) Notice of References Cited (PTO-892)	4) Interview Summary	(PTO-413)					
2) Notice of Draftsperson's Patent Drawing Review (PTO-948)	Paper No(s)/Mail Da	ate					
Information Disclosure Statement(s) (FTO/S5/08) Paper No(s)/Mail Date 3/9/04.	5) Notice of Informal F 6) Other:	atent Application					

Art Unit: 4114 Page 2

DETAILED ACTION

Status of Claims

- 1. This action is in reply to the application filed on 03/09/2004.
- Claims 1-24 are currently pending and have been examined.

Information Disclosure Statement

The Information Disclosure Statement filed 1/9/2004 has been considered.
 Initialed copies of the Form 1449 are enclosed herewith.

Claim Rejections - 35 USC § 101

35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

5. Claims 1-24 are rejected under 35 U.S.C. 101 because there is no usable software, graphical user interface (GUI) or word processor tied to the system along with a physical transformation needed to produced. More than networking components are needed to encompass a system, in its entirety.

Art Unit: 4114 Page 3

Claim Rejections - 35 USC § 102

6. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- Claims 22, 23 and 24 are rejected under 35 U.S.C. 102(b) as being anticipated by Joao (US 2002/0032583).

8. Claim 22:

Joao, as shown, discloses the following limitations:

- receiving patient identification information (see at least column 45, lines 54-65);
- to access said prescription (see at least column 61, lines 36-41)
 Requesting medication is a way of filling a prescription.
- associating a patient identifier derived using said patient identification information, with prescription information identifying a medication for said patient; and accessing said database to retrieve said prescription information; and (see at least Fig. 2, column 20, lines 25-33, column 45, lines 54-65, column 61, lines 36-41)

Joao's figure 2 shows a patient's pre-populated health problem that has been recorded and now displayed. Also, one of the above citations gives emphasis to

Art Unit: 4114 Page 4

identification information. Joao discloses the limitations as shown in the rejections above. Joao does not disclose the following limitation, but Mayaud discloses:

 initiating generation of data representing an image including said prescription information, in response to said received patient identification information and a request by said patient to access said prescription (see at least Fig. 3, column 10. lines 20-25.

It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Mayaud's patient accessed prescription processor screen with Joao's means for identifying a patient, medication information and prescription information, because it would reduce the time needed for a patient to receive treatment and medication when using a system with patient access. This would help to improve the quality of healthcare services.

9. Claim 23:

Joao, as shown, discloses the following limitations:

- receiving patient identification information (see at least column 45, lines 54-65);
- associating a patient identifier, derived using said patient identification information, with a scheduled appointment to obtain healthcare services; and (see at least column 9, lines 63-67, column 45, lines 54-65)

Art Unit: 4114 Page 5

 accessing said database to determine said patient is scheduled for said appointment and for validating patient eligibility for said healthcare services under a healthcare plan and (see at least Fig. 11A, column 6, lines 39-41, column 34, lines 51-54, column 37, lines 3-9).

initiating generation of a message to a healthcare worker indicating said
patient is admitted for said scheduled appointment, in response to said
received patient identification information (see at least).

10. Claim 24:

Joao, as shown, discloses the following limitations:

- receiving patient identification information (see at least column 45, lines 54-65);
- associating a patient identifier, derived using said patient identification information, with a scheduled appointment to obtain healthcare services and with prescription information identifying a medication for said patient (see at least column 9, lines 63-67, column 45, lines 54-65);
- accessing said at least one database to determine said patient is scheduled for said appointment and initiating generation of a message to a healthcare worker indicating said patient is admitted for said scheduled appointment, in response to said received patient identification information; and (see at least

Art Unit: 4114 Page 6

Fig. 11A, column 6, lines 39-41, column 34, lines 51-54, column 37, lines 3-9, column 58, lines 35-42)

 initiating generation of data representing an image including said prescription information retrieved from said repository, in response to a request by said patient to access said prescription (see at least Fig. 3, Fig. 6-10, column 16, lines 23-29).

Claim Rejections - 35 USC § 103

11. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

- 12. The factual inquiries set forth in *Graham* v. *John Deere Co.*, 383 U.S. 1, 148 USPQ 459 (1966), that are applied for establishing a background for determining obviousness under 35 U.S.C. 103(a) are summarized as follows:
 - Determining the scope and contents of the prior art.
 - Ascertaining the differences between the prior art and the claims at issue.
 - Resolving the level of ordinary skill in the pertinent art.
 - Considering objective evidence present in the application indicating obviousness or nonobviousness.

Art Unit: 4114 Page 7

 Claims 1-5, 8-12, 14-16, 18, 20 and 21 are rejected under 35 U.S.C. 103(a) as being unpatentable over Joao (US 2002/0032583) in view of Mayaud (US 5,845,255 A).

14. Claim 1:

Joao, as shown, discloses the following limitations:

- an interface processor for receiving patient identification information (see at least column 45, lines 54-65);
- a database linking a patient identifier derived using said patient identification information, with prescription information identifying a medication for said patient; and (see at least column 9, lines 63-67, column 45, lines 54-65),
- a data processor for accessing said database to retrieve said prescription information; and (see at least column 31, lines 9-13)

These citations give emphasis to granting access to authorized users and prescription information. Joao discloses the limitations as shown in the rejections above. Joao does not disclose the following limitation, but Mayaud discloses:

 a display processor for initiating generation of data representing an image including said prescription information, in response to said received patient identification information and a request by said patient to access said prescription (see at least Fig. 3, column 10, lines 20-26, column 19, lines 4-62).

Art Unit: 4114 Page 8

Mayaud's figure 3 shows a patient generated data processor screen that shows prescription information and a name to identify a patient. In the second citation, Mayaud shows how a patient can have access to the processor and the third citation shows a prescription screen to the processor. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Mayaud's patient accessed prescription processor screen with Joao's means for identifying a patient, medication information and prescription information, because it would reduce the time needed for a patient to receive treatment and medication when using a system with patient access. This would help to improve the quality of healthcare services.

15. Claim 2:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

- said database links said patient identifier with order fulfillment data indicating completion of preparation of said prescription (see at least Fig. 16, column 4, lines 33-39, column 4, lines 50-65),
- said data processor accesses said database to retrieve said prescription order fulfillment data; and (see at least Fig. 16, column 4, lines 50-65)

Art Unit: 4114 Page 9

 said display processor initiates generation of data representing an image including said order fulfillment data (see at least Fig. 6-12, column 37, lines 60-65).

The citation directly above describes an image display of a prescription ordering process. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's prescription filing feature to provide a system with a practical tasks that patients can use daily. This would help to reduce the time needed to fill prescriptions and treat medical patients.

16. Claim 3:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses said database comprises a plurality of databases (see at least Fig. 16, column 48, lines 39-40). All the 210 items in Mayaud's figure 16 are databases. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's multiple databases to provide a comprehensive system with extensive access to patient medical records. This would help to reduce the time needed to diagnose and treat medical patients.

Art Unit: 4114 Page 10

17. Claim 4:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

- an acquisition processor for acquiring healthcare insurance plan information
 concerning at least one of, (a) medications approved under a healthcare
 insurance plan and (b) cost of medications approved under a healthcare
 insurance plan, said healthcare insurance plan being provided by a
 healthcare payer organization and (see at least Fig. 16, column 48, lines 1718, column 57, lines 3-13) 210b
- said display processor initiates generation of data representing an image including said healthcare insurance plan information (Fig. 6, column 48, lines 39-40).

In the citation above, Mayaud explains a benefits provider with a drug formulary that serves as a medication approved insurance provider. Also, in Mayaud's figure 6, it is a drug selection screen with a list of formulary drugs. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's access to healthcare insurance features to provide a comprehensive

Art Unit: 4114 Page 11

system that saves time processing medical insurance claims and payments. This would help to improve the business process and quality of healthcare.

18. Claim 5:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

- an acquisition processor for acquiring financial information comprising patient incurred costs of obtaining said prescription and (see at least column 5, lines 13-17 and lines 33-35)
- said display processor initiates generation of data representing an image including said patient incurred costs of obtaining said prescription (see at least Fig. 3, column 5, lines 13-17 and lines 33-35).

In the citation above, Mayaud mentions a screen with a drug selection feature that can further display relative drug costs. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's accessible prescription costs to provide a comprehensive system that saves time filing patient prescriptions. This would help to improve the business process and overall quality of healthcare.

Art Unit: 4114 Page 12

19. Claim 8:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Joao further discloses:

- said database links said patient identifier with a scheduled appointment for said patient to obtain healthcare services; and (see at least column 36, lines 60-65)
- said data processor accesses said database to determine said patient is
 scheduled for said appointment and for validating patient eligibility for said
 healthcare services under a healthcare plan and initiating generation of a
 message to a healthcare worker indicating said patient is admitted for said
 scheduled appointment, in response to said received patient identification
 information (see at least Fig. 11A, column 6, lines 39-41, column 34, lines 5154, column 37, lines 3-9).

In Joao's figure 11A, the patient's identification information is needed before scheduling an appointment. The pre-existing conditions and payer eligibility serve as validating patient eligibility in the second citation. In the last citation, a patient is identified before being allowed to schedule an appointment.

Art Unit: 4114 Page 13

20 Claim 9:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses an access processor for initiating at least one of, (a) printing of said prescription information and (b) download of said prescription information, in response to a request by said patient (Fig. 3, column 20, lines 5-12). It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's accessible prescription information to provide a comprehensive system that safeguards patients from experiencing negative medication interactions. This would help to improve the integrity and quality of healthcare.

21. Claim 10:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

- an interface processor for receiving patient identification information (see at least Fig, 1, Fig, 2, column 14, lines 57-65);
- a database linking a patient identifier, derived using said patient identification information, with a scheduled appointment to obtain healthcare services; and (see at least column 36. lines 60-65)

Art Unit: 4114 Page 14

Joao further discloses:

 a data processor for accessing said database to determine said patient is scheduled for said appointment and for validating patient eligibility for said healthcare services under a healthcare plan and initiating generation of a message to a healthcare worker indicating said patient is admitted for said scheduled appointment, in response to said received patient identification information (see at least Fig. 11A, column 6, lines 39-41, column 34, lines 51-54, column 37, lines 3-9, column 58, lines 33-42).

In the last citation above, Joao's processor generates a message that indicates that a patient is admitted in the hospital mentions a screen with a drug selection feature that can further display relative drug costs. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's accessible appointment scheduling and patient identification features to provide a comprehensive system that allows patients to get the next available doctor's appointments. This would reduce the time needed to treat a medical patient.

22. Claim 11:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

Art Unit: 4114 Page 15

 a repository for linking said patient identifier with prescription information identifying a medication for said patient; and (see at least Fig. 3, Fig. 6-10, column 16, lines 23-37)

 a display processor for initiating generation of data representing an image including said prescription information retrieved from said repository, in response to a request by said patient to access said prescription (see at least Fig. 3, Fig. 6-10, column 16, lines 23-29).

In the Mayaud's figure 3, the prescription that is identified with a patient is shown. Also, figures 6 through 10 are the repository of prescription information as displayable processor screens. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's storable prescription information to provide a comprehensive system that safeguards patients from experiencing negative medication interactions. This would help to improve the integrity and quality of healthcare.

23. Claim 12:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses wherein said database includes said repository (see at least column 16. lines 23-29). It would have been obvious to one of ordinary skill in the

Art Unit: 4114 Page 16

art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's data storable feature to provide a comprehensive system with extensive access to patient medical records. This would help to reduce the time needed to diagnose and treat medical patients.

24. Claim 14:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

 said interface processor initiates presentation of a form to a user via an image display for capturing patient entered information, said form including prepopulated patient specific information (see at least Fig. 13, column 58, lines 55-58).

Mayaud's figure 13 shows a patient's pre-populated health problem that has been recorded and now displayed. In the above mentioned citation, describes the patient's ability to access and enter prescription information. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's access to and patient medical records to provide a comprehensive system with extensive access to. This would help to reduce the time needed to diagnose and treat medical patients.

Art Unit: 4114 Page 17

25. Claim 15:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Joao further discloses said data processor automatically initiates processing of referral information provided by a patient physician to support said scheduled visit (see at least Fig. 11A, column 31, lines17-19, column 36, line 60 to column 37, line 27).

26. Claim 16:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Joao further discloses a communication processor providing bidirectional communication via a network between said data processor and a patient record system and a scheduling system (see at least column 37. lines 10-27).

27. Claim 18:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses said database and said repository comprise at least one of, (a) the same repository and (b) a plurality of different repositories (see at least Fig. 3. Fig. 6-10, column 16, lines 23-29). It would have been obvious to one of

Art Unit: 4114 Page 18

ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's storable prescription information to provide a comprehensive system that safeguards patients from experiencing negative medication interactions. This would help to improve the integrity and quality of healthcare.

28. Claim 20:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Joao further discloses:

- an interface processor for receiving patient identification information (see at least column 45, lines 54-65);
- at least one database linking a patient identifier, derived using said patient identification information, with a scheduled appointment to obtain healthcare services and with prescription information identifying a medication for said patient (see at least Fig. 1-6, column 9, lines 63-67, column 17, lines 52-57, column 36, lines 60-65);
- a data processor for accessing said at least one database to determine said
 patient is scheduled for said appointment and initiating generation of a
 message to a healthcare worker indicating said patient is admitted for said
 scheduled appointment, in response to said received patient identification

Art Unit: 4114 Page 19

information; and (see at least Fig. 1-6, column 9, lines 63-67, column 17, lines 52-57, column 36, lines 60-65)

 a display processor for initiating generation of data representing an image including said prescription information retrieved from said repository, in response to a request by said patient to access said prescription (see at least Fig. 3, Fig. 6-10, column 16, lines 23-29).

29. Claim 21:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Mayaud further discloses:

- said at least one database links said patient identifier with order fulfillment data indicating completion of preparation of said prescription (see at least Fig. 3, column 10, lines 20-26, column 19, lines 4-62).
- said data processor accesses said database to retrieve said prescription order fulfillment data; and (see at least Fig. 3, column 10, lines 20-26, column 19, lines 4-62).
- said display processor initiates generation of data representing an image including said order fulfillment data (see at least Fig. 3, column 10, lines 20-26, column 19, lines 4-62).

Art Unit: 4114 Page 20

Mayaud shows how a patient can have access to the processor and the third citation shows a prescription screen to the processor. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine Joao and Mayaud's patient accessed medical system with Mayaud's prescription filing feature to provide a system with a practical tasks that patients can use daily. This would help to reduce the time needed to fill prescriptions and treat medical patients.

 Claims 6 and 13 are rejected under 35 U.S.C. 103(a) as being unpatentable over Joao (US 7,490,048 B2) in view of Mayaud (US 5,845,255 A) further in view of Official Notice.

31. Claim 6:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose said patient incurred costs of obtaining said prescription are automatically pre-populated into a form supporting at least one of, (a) reimbursement for said costs and (b) tax determination. However, the Examiner takes Official Notice that it is old and well-known in the medical insurance arts that the reimbursement of cost and tax determination are provided to assist healthcare payers with their accounting, medical cost and taxes needs. It would have been obvious to a person having ordinary skill in the art at the time

Art Unit: 4114 Page 21

of invention to combine Joao and Mayaud's ability to acquire financial information with the ability to reimbursement of cost and tax determination because it would provide a more comprehensive way to maintain healthcare accounting. This would improve the quality of financial services of healthcare.

32. Claim 13:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose said interface processor acquires said patient identification information from a card reader device reading a patient specific electronic identification card. However, the Examiner takes Official Notice that it is old and well-known in the medical insurance arts that the patient identification cards and card readers are used to retrieve patient identification information to assist healthcare providers with their medical records and proper way to treat patients. It would have been obvious to a person having ordinary skill in the art at the time of invention to combine Joao and Mayaud's patient identification, patient eligibility and appointment scheduling processor with accessible medical cards and card readers because it would continue to provide a more comprehensive way to maintain healthcare records and treatment. This would improve the quality of financial services of healthcare.

Art Unit: 4114 Page 22

 Claims 7, 17 and 19 are rejected under 35 U.S.C. 103(a) as being unpatentable over Joao (US 7,490,048 B2) in view of Mayaud (US 5,845,255 A) further in view of Parker (US 6,985,070 B1).

34. Claim 7:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Parker further discloses a biometric identification device for validating patient identification (Parker, see at least Fig. 1, column 2, lines 22-39, column 4, lines 9-11). It would have been obvious to a person having ordinary skill in the art at the time of invention to combine Joao and Mayaud's means for identifying a patient, medication information and prescription information abilities with Parker's biometric identifying device because it would provide a more comprehensive way of properly treating patients. This would improve the safety and integrity of the medical services provided in the healthcare industry.

35 Claim 17:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Parker further discloses said communication processor provides said bidirectional

Art Unit: 4114 Page 23

communication using HealthLevel 7 (HLT) protocol (Eng, see at least Fig. 2, column 11, lines 62-66). It would have been obvious to a person having ordinary skill in the art at the time of invention to combine Joao and Mayaud's means for identifying a patient, medication information and prescription information abilities with Parker's communication using HealthLevel 7 because it would provide a more comprehensive way of accessing patients information. This would improve the safety and integrity of the medical services provided in the healthcare industry.

36. Claim 19:

Joao and Mayaud disclose the limitations as shown in the rejections above. Joao and Mayaud do not disclose the following limitations. Parker further discloses a biometric identification device for validating patient identification (Parker, see at least Fig. 1, column 2, lines 22-39, column 4, lines 9-11). It would have been obvious to a person having ordinary skill in the art at the time of invention to combine Joao and Mayaud's means for identifying a patient, medication information and prescription information abilities with Parker's biometric identifying device because it would provide a more comprehensive way of properly treating patients. This would improve the safety and integrity of the medical services provided in the healthcare industry.

Art Unit: 4114 Page 24

Conclusion

The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Any inquiry of a general nature or relating to the status of this application or concerning this communication or earlier communications from the Examiner should be directed to **Teresa Woods** whose telephone number is **571.270.5509**. The Examiner can normally be reached on Monday-Friday, 9:30am-5:00pm. If attempts to reach the examiner by telephone are unsuccessful, the Examiner's supervisor, **Jerry O'Connor** can be reached at **571.272.6787**.

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Information regarding the status of an application may be obtained from the

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Art Unit: 4114 Page 25

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